

INS. CASE OWNER: Sharon | CC6/CTI18001810 | AUG 9 | LKK: IDAC:

Surveyor: ADRIAN | DOI: 29/01/18 | Date / Time: 29/01/18 | Registered in Meritum:

Pre-assign / CCU / FTE



Insured Vehicle No. : SGG 2982B
 Name of Insured : PAY CHAO KES
 Insured Tel No. : HP: 9755 0735
 Excess Sec II :SS D.O.A : 27/01/18
 Is driver the owner? (YES / NO) Nature of Accident :
 IF NO, Driver Name / Age : MESHACH MASH S/O JUAL
 Driver Tel No. : 9796 7339 (V/L YES / NO)

Claim No. : SNM1800050502/2/LKK05
 Policy No. : DMPCSN3031671701
 Make / Model : TOYOTA COROLLA ALTES -1.6 AT
 Place of Accident : SUNTEC CITY 31 CARPAK
 OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
 Insured Liability : % Final ? Yes / No

QKP 5984M →



INSRS: WSP: New back & c/c
 Tel :
 Liability :
 RMKS:



INSRS: WSP:
 Tel :
 Liability :
 RMKS:



INSRS: WSP:
 Tel :
 Liability :
 RMKS:



INSRS: WSP:
 Tel :
 Liability :
 RMKS:

Date/ Time	STAGE	DATE / PIC
2/02/18 (THUR THUR) * Pending estimate & PA	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI: Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice	
	LTA / GIA :	
	Medical Bill:	
	PBR:	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

Reject Case
 Systemically : THIN THIN
 Priority : low
19/05/18

TP reversed into parking lot.

RECEIVED 22 MAY 2018

PRELIMINARY ADVICE	Date/Time:	Sent By:	
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS	(days) Reduction:	% Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	%	(Agreed / Assessed) BOLA S/N No. :	If NO or B 28, Ass. Lia :
Repair Cost:	SS		
Loss of Rental (LOR):	SS	(days)	
Loss of Use (LOU):	SS	(\$ x days)	
Loss of Income (LOI):	SS	(\$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>			[Tick only one]
GIA/LTA Search	SS		
Medical:	SS		
Disbursement:	SS	(e.g. Tow/ Independent)	1) Claim status: Normal/Reject/Private Settle
Legal Cost	SS		2) Report Format: <u>250.00</u> 400.00
Total:	SS	Global Sum SS:	3) Survey fee:
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS	Name 1:	
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

COMPLIMENT
21/5/18

Ref: 599114

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

Veh No: SKP 5984M Yr Regn: 2014, Sept
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Mini Cooper cc 1998
 Colour: White A/C: Insured / Std / NI / NA
 Sp. Reading: 36488 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WMWX M 72090 T 5 31049
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or _____
 Brake: In order / Jammed / Leaked / Burnt or _____
 Mod: Nil / S/Rim / STD A/Rim or _____

(Policy Condition)
 Remark: The veh had commenced its
 repair at the time of inspection.

/	
N/S	O/S

Tyre Size: F: 205/45R17
 R: 205/45R17
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Continental

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 5 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

Front Rear
 R/Bal. 06 mm R/Bal. 06 mm
 L/Bal. 06 mm L/Bal. 06 mm
 D.O.A. _____ D.O.I. 29/01/18
 Survey held at NHT
 Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Front n/s.
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>TP Chmn.</u>
	<u>LIS - \$4000+ (Red: \$ 10520.70 / 72%)</u>
	<u>MV: 110K</u>
	<u>PV: 66K</u>
	<u>Nett: 44K</u>

Date/Time. File Pass to? : Prel. Report
 : Final Report
 1) _____
 Date/Time. File Return to? _____
 2) _____
 Report Format : _____
 Lump Sum / I.B.I: (\$) _____

Days Of Repair: _____
 Resurvey No. of Trip: _____
 Survey Fee: _____
 Transportation: _____
 Add Fee: Site Insp (\$ _____)) \$ + RS \$ _____
 Interview (\$ _____)) Photos _____
 Tech. Invs (\$ _____)) Other _____
 Weekend (\$ _____))
 TOTAL _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC6/CTI18001810/Aus3

3 ANSON ROAD #16-00
SPRINGLEAF TOWERSINGAPORE 079909

Date : 30-01-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGG 3982B	Veh. Inspected	SKP 5984M
Policy No.	DMPCSN3031671701	Coverage (\$)	0.00
Claim No.	SNM18D00545C02/2/ LKKDS	Excess (\$)	0.00
Assign From		Assign Date	30/01/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	27/01/2018	Inspection Date	29/01/2018
Survey held at	NEW HOCK TECK MOTOR PTE LTD 1 KAKI BUKIT AVENUE 6 #01-43 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 5858H

Vehicle Details

Vehicle No.: SKP5984M

Vehicle to be Exported: No

Intended De-registration Date: 29 Jan 2018

Vehicle Make: MINI

Vehicle Model: COOPER S HATCHBACK 3DR LED DSC NAV

Primary Colour: White

Manufacturing Year: 2014

Engine No.: F3150793B48A20A

Chassis No.: WMWXM72090T931049

Maximum Power Output: 141.0 kW (189 bhp)

Open Market Value: \$30,367.00

Original Registration Date: 25 Sep 2014

First Registration Date: 25 Sep 2014

Transfer Count: 2

Actual ARF Paid: \$24,514.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 24 Sep 2024

PARF Rebate Amount: \$18,385.00

Intended COE Rebate Details

COE Expiry Date:	24 Sep 2024
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$71,990.00
COE Rebate Amount:	\$47,912.00
Total Rebate Amount:	\$66,297.00

The information contained herein is correct as at 29 Jan 2018

OK



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K

TEO HUI YI JASLYN
Blk 1 Kaki Bukit Ave 6
01-43
Singapore 417883

TPChina
Thin Thin
WMW XM 72090T931049
30/01/2018

Accident date: 27/01/2018

Estimated repair cost for vehicle no: SKP5984M MINI COOPER 3DR 2.0 A '14

CHASSIS: WMWXM72090T931049

S/N	QTY	ITEMS	U/PRICE	AMOUNT
1	1	Front Bonnet <i>Dented</i>		\$1,356.60 ✓
2	2	Front Bonnet Hinge	\$77.85	\$155.70 ✗
3	2	Front Bonnet Shock Absorber	\$136.20	\$272.40 ✗
4	1	Front Bonnet Lock		\$163.10 ✗
5	1	Front Bonnet Sticker (Special Nett) <i>New</i>		\$700.00 <i>100(SN)</i>
6	1	Front L/H Fender <i>Repair</i>		\$384.50 ✗
7	1	Front L/H Fender Cowling		\$115.00 ✗
8	10	Front L/H Fender Cowling Clip	\$6.50	\$65.00 ✗
9	1	Front L/H Fender Protector <i>bt</i>		\$132.35 ✓
10	1	Front L/H Head Lamp <i>cracked</i>		\$1,818.40 ✓
11	1	Front L/H Head Lamp Chrome <i>not new</i>		\$223.80 ✗
12	1	Front L/H Head Lamp Lower Bracket <i>not new</i>		\$89.40 ✗
13	1	Front Bumper <i>Deformed</i>		\$832.80 ✓
14	8	Front Bumper Clip <i>new</i>	\$6.50	\$52.00 <i>30</i>
15	1	Front Bumper Lower <i>bt</i>		\$194.50 ✓
16	1	Front Bumper Inner Sponge <i>not new</i>		\$85.45 ✗
17	1	Front Bumper Reinforcement <i>not new</i>		\$389.60 ✗
18	1	Front L/H Bumper Fog Lamp <i>cracked</i>		\$377.10 ✓
19	1	Front L/H Rim <i>bt</i>		\$1,200.00 <i>600(SN)</i>
20	1	Front L/H Lower Arm		\$390.55 ✗
21	1	Front L/H Knuckle Arm		\$494.15 ✗
22	1	Front L/H Knuckle Arm Bearing		\$565.75 ✗
23	1	Front L/H Shock Absorber		\$682.55 ✗
24	1	Mini Logo <i>new</i>		89. ✓

3474-15 Subtotal: \$10,740.70
330044 S.N. 7.00

Labour charges

To remove & refit front L/H undercarriage		\$380.00 X
To remove & refit front bonnet sticker		\$200.00 30
To check wheel alignment		\$150.00 80
To check wiring		\$100.00 30
Tuff kote	990	\$150.00 X.
Panel beating		\$1,400.00 400
Spray painting		\$1,400.00 490
	Subtotal:-	<u>\$3,780.00</u>
	Total:-	<u>\$14,520.70</u>

total: 4990.49

K/S: AK -

05 Days.

AK 05 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

DE VIALET



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4 vehicles

Mini Cooper

Advanced Search

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Mini Cooper	Any	Any	2014	Any	Any	Any	Available
	MINI Cooper S Countryman 1.6A	\$108,000	\$14,470 /yr	28-Mar-2014	1,598 cc	60,000 km	Sports	Available
<p>FIRE SALE! \$108K With No Hidden Costs! Only \$14.5K/Year Depreciation! Agent Maintained. Last Entry In Jan At 60K Mileage. An Upsized Mini Cooper S, Spacious, Fun, Classic Look, Zippy All In One! Never...</p> <p>Tradelt, Com Pte Ltd</p> <p>Posted: 29-Jan-2018 Tags: 2014 MINI Cooper, MINI Cooper, MINI, Cooper, Used MINI</p>								
	MINI Cooper S 2.0A	\$115,900	\$16,370 /yr	21-May-2014	1,998 cc	16,000 km	Sports	Available
<p>Consignment Car, Volcanic Orange, MINI Next 360 Degree Checked, Comfort Access, Start/Stop Button, 6 Speed Automatic Transmission, 6 x Airbags, Full Serviced Record, 3 Years Warranty By MINI Habitat. ...</p> <p>Eurokars Next Pte Ltd</p> <p>Posted: 17-Dec-2017 Tags: 2014 MINI Cooper, MINI Cooper, MINI, Cooper, Used MINI</p>								
	MINI Cooper S Paceman 1.6A	\$118,000	\$14,580 /yr	01-Sep-2014	1,598 cc	26,000 km	Sports	Available
<p>Uncompromisingly Ultimate Perfect Condition! 26,000KM Mileage Done Only For Nearly 3 Years! Totally Like Brand New! Fully Maintained And Still Under Warranty By Agent! Actual 1 Owner Usage As Former D...</p> <p>Posted: 20-Jan-2018 Tags: 2014 MINI Cooper, MINI Cooper, MINI, Cooper, Used MINI</p>								
	MINI Cooper S 2.0A	\$110,900	\$14,680 /yr	30-Sep-2014	1,998 cc	38,500 km	Sports	Available
<p>Consignment Car, Midnight Black, MINI Next 360 Degree Checked, Harmon Kardon Sound System, Comfort Access, Start/Stop Button, 6 Speed Automatic Transmission, 6 x SRS Airbags, Full Serviced Record, Ext...</p> <p>Eurokars Next Pte Ltd</p> <p>Posted: 19-Jan-2018 Tags: 2014 MINI Cooper, MINI Cooper, MINI, Cooper, Used MINI</p>								

Save this search criteria, to get email alerts whenever a match is found.

Make: Model: Price: Depreciation: Reg Date: Eng Cap: Mileage: Veh Type: Status:

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Shirley Hiew (LKK Auto)

From: Angie Foo <angie.foo@sg.cntaiping.com>
Sent: Wednesday, 31 January 2018 5:38 PM
To: Shirley Hiew (LKK Auto)
Cc: Thin Thin (LKKAuto); Jas Khine (LKKAuto); Admin A; Sharon Han; Adeline Chng
Subject: OUR REF: SNM18D00545C02/2/ LKKDS & YR REF: SKP5984M (TP :
CC6/CTI18001810/Aus3) on 27/01/2018
Attachments: MCHM18013825-SGG3982B.pdf; SNM18D00545C01 20180131 TO INSURED -
LKKDirectSettlementAccidentLtr.pdf

Dear Shirley,

We refer to your email of 30th January 2018.

We attached our Insured's SAS Report and Assignment Letter for your necessary action.

Kindly take note, our Insured is claiming Third Party SKP5984M-AIG and the claim handler on this case is Ms Sharon Han 6389 6193

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Tuesday, 30 January, 2018 6:56 PM
To: Sharon Han; Claims Dept of CTI; Adeline Chng
Cc: Thin Thin (LKKAuto); Jas Khine (LKKAuto); Admin A
Subject: Direct Settlement - Accident Involving SGG3982B (OI : CTI - TBA) AND SKP5984M (TP :
CC6/CTI18001810/Aus3) on 27/01/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SKP 5984M at M/s New Hock Teck Motor Pte Ltd – Kaki Bukit.

Enclosed for your perusal is:
TP GIA report

We will revert preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
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NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPLT1805-0098/ SKP5984M
Your Ref : SGG3982B
Date : 08th May 2018

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

WITHOUT PREJUDICE

Dear Sirs,

**RE: ACCIDENT INVOLVING SKP5984M & SGG3982B AT SUNTEC CITY BASEMENT MSCP ON
27.01.2018, 18:10HR**

We are instructed by **TEO HUI YI JASLYN** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SKP5984M** was damaged by vehicle **SGG3982B** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 4,000.00
2) Loss of Use for 05 days	\$ 500.00
3) LTA Search Fees	\$ 7.45
	<u>\$ 4,507.45</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt

Please let us have your cheque for the sum **\$4,507.45** made payable to us, **NEW HOCK TECK MOTOR PTE LTD** in the next 14 days.

Yours faithfully,



NEW HOCK TECK MOTOR PTE LTD

Assignment

To: New Hock Teck Motor Pte Ltd (Workshop)

In consideration for your agreement to repair my motor vehicle registration no. SKP5984M and to defer demanding for payment of the cost of repair, I/we the undersigned do hereby irrevocably assign absolutely to you all the proceeds of my/our claim(s) including damages, interest, costs and expenses (including legal costs / disbursements payable on a party and party basis which are to be paid to the parties so entitled including solicitors, vehicle appraisers and other experts / consultants).

I/We further confirm that payment to you only or to any person authorised by you to receive payment shall constitute a good and effectual discharge of the obligations by any party of the aforesaid proceeds of my/our claim(s).

I/We authorise you expressly to give notice of this assignment to the party concerned.

I/We confirm that by this assignment, I/we shall not be entitled in law to receive any payment. If a cheque is sent to me/us, I/we shall return same to the sender as I/we am/are precluded from accepting any payment.

Dated this 01 day of 02 2018.

Signature : 
Name : Teo Aui Yi Jastlyn
ID No. : S9035858H
Address : _____

Witness Signature : 
Witness Name : Chew Yue Yin
Witness ID : S8126618H
Witness Address : 1 Kaki Bukit Avenue 6 #01-43
Singapore 417883

LETTER OF AUTHORISATION

New Hock Teck Motor Pte Ltd
Kaki Bukit Avenue 6
Blk 1 #01-43
Singapore 417883

Dear Sir,

Accident on

27/01/18, 1810

Involving Vehicles

SKP5984M, SGG3982B

Along

Suntec City Basement MSCP

I/We, the registered owner/driver of vehicle registration no: SKP5984M
have involved in the above accident.

I/We hereby authorize **New Hock Teck Motor Pte Ltd** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature
(Company's stamp if applicable)

Name: _____

NRIC No.: _____

Date: _____



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883
Email: admin@nhtmotor.com Website: www.nhtmotor.com
Tel: 6747 9241 Fax: 6741 7276
UEN: 201718370K

TAX INVOICE

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

Client: TEO HUI YI JASLYN

Invoice No : NPL1805-0098
Date : 08-May-18

Date of Accident : 27-Jan-18
Vehicle No. : SKP5984M
Model Type : Mini Cooper

Descriptions	Amount
Lumpsum Repair Costs	4,000.00
Total	4,000.00

SIN DOLLARS: FOUR THOUSAND ONLY



Enquire Vehicle & Owner Information (Vehicle No. SGG3982B As At 27 Jan 2018 / 18:30:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident
Law Firm Case No.: NEW HOCK TECK

Current Owner Details

Owner ID Type: Singapore NRIC
Owner ID: S1333919H
Owner Name: PAY CHAW KEE
Registered Address Type: HDB / HUDC
Registered Block/House No.: 116
Registered Street Name: LORONG 2 TOA PAYOH
Registered Unit No.: # 03 - 142
Registered Building Name: -
Registered Postal Code: 310116

Current Vehicle Details

Vehicle No.: SGG3982B
Make Description/Model: TOYOTA / COROLLA 1.6
Insurance Company Name: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Thin Thin (LKKAuto)

From: Sharon Han <sharon.han@sg.cntaiping.com>
Sent: Friday, 20 April 2018 3:17 PM
To: Thin Thin (LKKAuto); Alfred Toh
Cc: Admin A
Subject: RE: OUR REF: SNM18D00545C02/2/ LKKDS & YR REF: SKP5984M (TP : CC6/CTI18001810/Aus3) on 27/01/2018

Dear Thin Thin,

Please proceed to reject the claim as per BOLA S24.

Thank you & regards

Sharon Han
Motor Division
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02
Springleaf Tower Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6193
Fax: 6224 7175 / 6224 7478
Email: claimsdept@sg.cntaiping.com
sharon.han@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]
Sent: Thursday, 19 April, 2018 5:16 PM
To: Sharon Han <sharon.han@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM18D00545C02/2/ LKKDS & YR REF: SKP5984M (TP : CC6/CTI18001810/Aus3) on 27/01/2018

Your Ref: SNM18D00545C02/2/ LKKDS
Our Ref: CC6/CTI18001810/Aus3

Dear Sharon,

ACCIDENT ON 27/01/2018 INVOLVING VEHICLES SGG 3982B AND SKP 5984M

We refer to the above matter.

We have reviewed both reports. Basing on available information, scenario from all involving parties, we are of the opinion that this is the case is fall under BOLA 24. (TP reversing into parking lot and OI driving straight along the drive way).

As such, we intend to reject the claim and kindly let us have your instruction / comments / approval please.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Wednesday, 31 January 2018 6:04 PM

To: Angie Foo <angie.foo@sg.cntaiping.com>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Sharon Han <sharon.han@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: RE: OUR REF: SNM18D00545C02/2/ LKKDS & YR REF: SKP5984M (TP : CC6/CTI18001810/Aus3) on 27/01/2018

Dear Angie,

Thanks and received.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]

Sent: Wednesday, 31 January 2018 5:38 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Sharon Han <sharon.han@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: OUR REF: SNM18D00545C02/2/ LKKDS & YR REF: SKP5984M (TP : CC6/CTI18001810/Aus3) on 27/01/2018

Dear Shirley,

We refer to your email of 30th January 2018.

We attached our Insured's SAS Report and Assignment Letter for your necessary action.

Kindly take note, our Insured is claiming Third Party SKP5984M-AIG and the claim handler on this case is Ms Sharon Han 6389 6193

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Tuesday, 30 January, 2018 6:56 PM
To: Sharon Han; Claims Dept of CTI; Adeline Chng
Cc: Thin Thin (LKKAuto); Jas Khine (LKKAuto); Admin A
Subject: Direct Settlement - Accident Involving SGG3982B (OI : CTI - TBA) AND SKP5984M (TP : CC6/CTI18001810/Aus3)
on 27/01/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SKP 5984M at M/s New Hock Teck Motor Pte Ltd – Kaki Bukit.

Enclosed for your perusal is:
TP GIA report

We will revert preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto-Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHlew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Thin Thin (LKKAuto)

From: Thin Thin (LKKAuto)
Sent: Friday, 18 May 2018 12:03 PM
To: Chloe; Admin nht
Cc: Admin A; Shu Pei (LKKAuto)
Subject: RE: SKP5984M CLAIMING SGG3982B DOA 27.01.18
Attachments: OI's Statement.pdf

Your Ref: SKP 5984M
Our Ref: CC6/CTI18001810/Aua3

Dear Sukyi,

ACCIDENT ON 27/01/2018 INVOLVING VEHICLES SGG 3982B AND SKP 5984M

We refer to the below matter.

Our insured has reiterated that the accident was caused due to the negligence of your client.

Our Insured was driving along the drive way and your client vehicle reversing into parking lot and collided with our insured vehicle. This is the case is fall under BOLA 24.

Under such a circumstances, we are denying liability and unable to look into your client's claim.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Tuesday, 8 May 2018 5:38 PM
To: Chloe <chloe@nhtmotor.com>; Admin nht <admin@nhtmotor.com>
Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: FW: SKP5984M CLAIMING SGG3982B DOA 27.01.18

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC6/CTI18001810/Aua3	Thin Thin

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chloe [<mailto:chloe@nhtmotor.com>]

Sent: Tuesday, 8 May 2018 12:20 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Admin nht <admin@nhtmotor.com>

Subject: SKP5984M CLAIMING SGG3982B DOA 27.01.18

Dear Motor Claims Department,

Enclosed LOD and supporting documents for your reference.
Please kindly advise officer in charge and hope to receive offer soon.
Thank you.

Best Regards,

Chloe Chew

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay@Kaki Bukit S(417883)

Tel: 6747 9241 Fax: 6741 7276



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC6/CTI18001810/Aua3q2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERSINGAPORE 079909		Date : 25-05-2018	
		Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SGG 3982B	Veh. Inspected	SKP 5984M
Policy No.	DMPCSN3031671701	Coverage (\$)	0.00
Claim No.	SNM18D00545C02/2/ LKKDS	Excess (\$)	0.00
Assign From		Assign Date	29/01/2018
2. Vehicle Particulars & Condition			
Make & Model	MINI COOPER	c.c	1998
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	VMWXM72090T931049	Colour	WHITE
Odometer	36488	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	205/45 R17	CONTINENTAL	6 mm
L/H Front Tyre	205/45 R17	CONTINENTAL	6 mm
R/H Rear Tyre	205/45 R17	CONTINENTAL	6 mm
L/H Rear Tyre	205/45 R17	CONTINENTAL	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	27/01/2018	Inspection Date	29/01/2018
Survey held at	NEW HOCK TECK MOTOR PTE LTD 1 KAKI BUKIT AVENUE 6 #01-43 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKP 5984M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BONNET	DENTED	1,356.60	1,356.60
2	FRONT BONNET HINGE @\$77.85	NOT NECESSARY	155.70	-
2	FRONT BONNET SHOCK ABSORBER @\$136.20	NOT NECESSARY	272.40	-
1	FRONT BONNET LOCK	NOT NECESSARY	163.10	-
1	FRONT L/H FENDER	TO REPAIR SEE LABOUR	384.50	-
1	FRONT L/H FENDER COWLING	NOT NECESSARY	115.00	-
10	FRONT L/H FENDER COWLING CLIP @\$6.50	NOT NECESSARY	65.00	-
1	FRONT L/H FENDER PROTECTOR	CUT	132.35	132.35
1	FRONT L/H HEA LAMP	CRACKED	1,818.40	1,818.40
1	FRONT L/H HEA LAMP CHROME	NOT NECESSARY	223.80	-
1	FRONT L/H HEA LAMP LOWER BRACKET	NOT NECESSARY	89.40	-
1	FRONT BUMPER	DEFORMED	832.80	832.80
8	FRONT BUMPER CLIP @\$6.50	NECESSARY	52.00	30.00
1	FRONT BUMPER LOWER	CUT	194.50	194.50
1	FRONT BUMPER INNER SPONGE	NOT NECESSARY	85.45	-
1	FRONT BUMPER REINFORCEMENT	NOT NECESSARY	389.60	-
1	FRONT L/H BUMPER FOG LAMP	CRACKED	377.10	377.10
1	FRONT L/H LOWER ARM	NOT NECESSARY	390.55	-
1	FRONT L/H KNUCKLE ARM	NOT NECESSARY	494.15	-
1	FRONT L/H KNUCKLE ARM BEARING	NOT NECESSARY	565.75	-
1	FRONT L/H SHOCK ABSORBER	NOT NECESSARY	682.55	-
1	MINI LOGO	NECESSARY	89.00	89.00
	LESS 5% DISCOUNT		-	-241.54
			8,929.70	4,589.21
SPECIAL NETT ITEMS				
1	FRONT BONNET STICKER (SN)	NECESSARY	700.00	100.00
1	FRONT L/H RIM (SN)	CUT	1,200.00	600.00
			1,900.00	700.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	TO REMOVE & REFIT FRONT L/H UNDERCARRIAGE .	NOT NECESSARY	380.00	-
	TO REMOVE & REFIT FRONT BONNET STICKER .		200.00	30.00
	TO CHECK WHEEL ALIGNMENT .		150.00	80.00
	TO CHECK WIRING.		100.00	30.00
	TUFF KOTE .	NOT NECESSARY	150.00	-
	PANEL BEATING .INCLUSIVE OF THE REPAIR OF FRONT L/H FENDER .		1,400.00	400.00
	SPRAY PAINTING .		1,400.00	450.00
			3,780.00	990.00
	GRAND TOTAL		14,609.70	6,279.21
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			4,000.00

Report Ref No. CC6/CT118001810/Aua3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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